



Department of Procurement Services

160 South Hollywood Street · Room 126 · Memphis, TN 38112 · (901) 416-5376

QUESTIONS AND ANSWERS

RFP# 03162023LB ON-CALL LAWN MAINTENANCE SERVICES

- 1. Given the state of emergency, likely site failures versus scope that will need remedied and 24 hour turn around it seems that no less than \$110 cap should be considered as it was on the initial rotational RFP. Will SCS consider making that change to this RFP request?**
After review, it has been determined that \$110 will be considered for On-Call Lawn Maintenance Services
- 2. If you reject a site, does that limit you from future site services request?**
No, if you reject a site it will not limit you from servicing that particular site in the future.
- 3. If we get called out 3 times to the same site, will it be permanently issued to vendor? If so, what price point? If the call out would be assigned permanently to the call out contractor, then \$95 works.**
No, the district reserves the right to award to one of our current contracting vendors.
- 4. There needs to be a variance in pricing for small schools and large schools. The small schools absolutely need to be at a higher PA rate. Will SCS schools issue a higher rate for 5.1 acres or less?**
The price will be based on acreage which will be reconsidered to be \$110 per acre.
- 5. If acceptance is on a Friday and the school has a courtyard, how will we access inside the school and stay within 24-hour time frame?**
Either the plant manager, grounds supervisor, or zone supervisor will assist with gaining access to the courtyard area.
- 6. Can you please expand upon the Liquidated Damages and the fee schedule?**
The vendor will be responsible for reimbursement of property damages. The contract will be followed as written.
- 7. Will operations during school hours be permissible for this scope?**
Yes, only if the school/site administrator approves grass cutting during school hours in writing. All requests to provide services during school hours must be submitted to the Grounds Manager.

- 8. If shrubs and clippings are listed “AS Requested” will there be a separate cost per hour since these areas are likely overgrown at call out? Also, will or can we use school dumpsters for debris?**

There is no separate fee for shrubs and clippings. \$110 per acre will cover all services. Please reference pages 15-17 of the RFP for debris disposal.

- 9. Delivery Requirements-There seems to be disconnect on the time parameters as it states next day, then also says 3 days. Can you please confirm the timetable for acceptance to completion required?**

MSCS will communicate a request to the contractor, the contractor is expected to respond to MSCS Grounds Leadership within 2 hours after being contacted. Services are expected to be rendered the next day after MSCS Grounds Leadership has made contact with the vendor.

Thank you,

Procurement Services